



Federal Office
for Migration
and Refugees

Return and reintegration Kosovo

Advice, support and
psychological counselling

ENGLISCH



Rückkehr

Durchgeführt von:

giz

Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH

BAMF





Return as opportunity

The Bundesamt für Migration und Flüchtlinge (Federal Office for Migration and Refugees) supports sustainable and social return to Kosovo with the reintegration project URA. The project assists people returning to Kosovo and shows them ways of making a new beginning. URA provides those returning with new perspectives and aids in sustainable reintegration in their homeland.

Return Centre Pristina

In the context of a confidential counselling interview with those returning, their individual needs for reintegration in Kosovo are identified and solutions indicated. Social counselling, job placement and, if necessary, psychological counselling, provide the people with a new perspective in their country of origin and facilitate their reintegration.



The advisors record the basic data of those returning during the first counselling interview. They make an objective evaluation of the particular situation of those returning and their special need for protection.

After this, the advisors draw up an individual solution for a long-lasting perspective together with those returning. For this purpose, they mediate contacts to other important bodies, accompany those who have returned in attending the authorities or going to the job centre or in looking for accommodation.

They also point out additional support options, such as the Kosovo Integration Programme.

Information and contact

Office hours in the Return Centre Pristina are Tuesday to Thursday 9.00 a.m.–11.30 a.m. and 12.30 p.m.–3.00 p.m.

Return Centre “URA – The Bridge”

Ruga Arkitekt Karl Gega No. 38

10000 Pristina (Republic of Kosovo)

Telephone: +383 (0)3823 3002 100

Fax: +383 (0)3823 3002 172

E-Mail: ura.kosovo@bamf.bund.de

Requests for assistance and support are accepted solely in the Return Centre in Pristina. Those returning must report there within eight weeks of their return.

Financial support is accorded only those returning from:



Baden-
Württemberg



Berlin



Bremen



Lower Saxony



North Rhine
Westphalia



Saxony



Saxony Anhalt



Schleswig-
Holstein



Thuringia

Possible support

Depending on need, immediate aid can cover:

- free social counselling / job placement
- partial reimbursement of travel costs to the centre
- non-recurrent grant of bridge funding
- non-recurrent reimbursement of treatment and medical costs
- grant of monthly rent subsidy

If applicable, the reintegration offers can include:

- non-recurrent assumption of tuition costs for language courses
- provision of basic school equipment (materials)
- offer of private tuition for school-age children and adolescents
- subsidy for training costs for theoretical and practical occupational further training
- subsidy for cost of living expenses during training
- job placement / mediation of work procurement measures

The following can be granted for start-up support on a non-recurrent basis and only in the case of voluntary return:

- training costs
- training allowance
- start-up capital for promising business ideas

Decisions on offers that go further than social counselling are taken individually on the basis of need or a special need for protection. There is no legal claim to such offers of support.

The Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH supports the URA project in Kosovo on behalf of the Bundesamt für Migration und Flüchtlinge. GIZ is responsible for the administration and conduct of the project.

The URA project has an annual term and ends with the calendar year. After expiry, the project can be renewed for another year.

More information:

www.bamf.de/return

www.bamf.de/ura

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